



## Complaints and Grievance Procedures

Abingdon Gymnastics Club places the welfare and safety of its members as its highest priority.

The Club is bound by the British Gymnastics Procedures for complaints, disciplinary issues, membership suspensions and expulsions. Copies of the British Gymnastics Complaints Procedure (and all other procedures) are available from British Gymnastics or from the Club.

The Club has a designated Welfare Officer (Ed Williams – 07896 956040), to whom any complaints, grievances and suspicions of poor practice should be addressed. Matters will be dealt with confidentially and only those who need to know will be informed. The British Gymnastics procedures for dealing with complaints will be followed and if an issue cannot be suitably addressed at club level, the British Gymnastics procedures will be implemented.



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